

Fiscal 2021 Sustainability Performance Data

Our Sustainability Performance Data Table provides an overview of our progress during fiscal year 2021 against key goals across our three sustainability pillars: People, Planet and Products. We believe that being transparent about our progress is foundational to building trust.



✓ Achieved





Increased Focus

OUR GOALS	MEASURED BY	2021 REPORTING YEAR	OUR PROGRESS		
୍ଲିକ୍ଲିମ୍ PEOPLE - Community Investment					
	National Campaigns and Donations (all provinces)				
	Amount raised and donated to support Healthier Tomorrows	Nearly \$18 million			
	Amount raised and donated to support La Tablée des Chefs	\$907,624 raised and donated; 526,000 meals made possible, with 100 kids accessing nutrition education resources	•0		
	Amount raised and donated to support Special Olympics Canada	982 participating stores raised \$1,189,022 for 41,000 Special Olympics Canada athletes			
	Number of Special Olympics Canada athletes accessing Sobeys Online Nutrition Corner	12,864 athletes			
	Campaigns and Donations Across Canada (select provinces)				
	Amount raised and donated to support Toonies for Tummies	682 participating stores raised \$1,432,374 for 1,140 schools, resulting in 897,673 meals made possible ⁱ			
Healthy Bodies: Remove barriers to help Canadians access healthy and affordable food*	Amount raised and donated to support Annual Holiday Food Drive in December	996 participating stores, together with a company donation, raised \$3.8 million for more than 100 food banks, equalling 11.4 million meals² made possible			
	Support of nutrition education and emergency food relief for kids with disabilities and families living at or below the poverty line through the Jays Care Foundation	$26,\!250$ meals served and $6,\!24l$ kids and adults accessed nutrition education 3			
	Campaigns and Donations in Quebec				
	Amount donated to the Annual Holiday campaign in support of La Guignolée	\$1,738,150 (↑ 74% YoY)			
	Amount donated to support Fondation Charles-Bruneau	Over \$1 million (\$\tau\$ 121% YoY) to support Project VIE, a collaboration with the CHU Sainte-Justine, focused on integrating healthy eating habits for children receiving chemotherapy treatments			
	Amount raised and donated by IGA Quebec to support Fondation de L'Institut de Cardiologie de Montréal	\$285,943 (↑ 25% YoY)			
	Amount raised and donated by Marchés Tradition et Bonichoix to support Fondation Olo	155,000 (↑ 55% YoY)			
	National Campaigns and Donations (all provinces)				
Healthy Minds: Increase early interventions of child & youth mental health	Amount donated in collaboration with the Sobey Foundation to A Family of Support: Child & Youth Mental Health Initiative	\$1.35 million donated to support 15 early intervention programs across 13 hospital foundations			
	Amount donated through in-store fundraising campaigns to A Family of Support: Child & Youth Mental Health	1,823 participating stores raised \$2,083,130 to support specific provincial needs for 13 children's hospital foundations			
	National Campaigns and Donations (all provinces)				
Empower our store teams to make a local impact	Amount donated to the Community Action Fund	Over \$1 million supporting more than 140 community organizations	60		
	Campaigns and Donations (select provinces)				
	Amount donated through the Food Bank Hampers Program	\$4.9 million in pre-packaged food hampers sold to support local community organizations			









Legends Achieved On Track Increased Focus

OUR GOALS	MEASURED BY	202I REPORTING YEAR	OUR PROGRESS
ppp PEOPLE - Diversity,	Equity & Inclusion		
Increase women representation	Number of employees participating in Women's Inclusion Network	1,089 members (↑ 38% YoY)	
	Percentage of female representation in Store Managers (SM)	SM: 25% (↑ 1% YoY)	
	Percentage of female representation at senior leadership levels (senior vice president and vice president)	34.2% (↑ 5.5% YoY)	
	Percentage of female representation at director levels	36.5% (↑ 7.6% YoY)	
Partner with organizations who connect with Black, Indigenous and other under-represented communities to promote opportunities	Number of strategic partnerships	7 partnerships established: The BlackNorth Initiative The Canadian Council for Aboriginal Business (CCAB), The Canadian Aboriginal and Minority Supplier Council (CAMSC) Catalyst Holland Bloorview Dear Everybody Campaign Pride at Work Canada Canadian Centre for Diversity and Inclusion (CCDI)	
	Number of Conscious Inclusion sessions	43 sessions delivered	
	Number of teammates and leaders participating in Conscious Inclusion sessions	686 have completed the session, of which 171 are leaders (Directors and above), as of April 29, 2021	
Strengthen inclusive leadership	Percentage of teammates who have completed the Diversity Self Identification Process	32% of operations and 64% of non-retail, office-based employees have self-identified through this process	
	The establishment of DE&I Leadership Committees	Three committees established: (1) DE&I Council (17 members) (2) Supplier Diversity Steering Committee (14 members) (3) Executive DE&I Committee (8 members)	~
	Number of employees completing DE&I Strategy & Commitments cascade training	743	
Empower our teammates through diversity, equity and	Number of DE&I education and awareness events and registrants	7 events with 1,989 registrants	
inclusion training	Number of teammates completing the Retail Council of Canada (RCC) training course on preventing consumer racial profiling	45,246	
බුල්ල PEOPLE - Employee	Health, Safety & Wellness		
	Total Incident Frequency Rate per 200,000 hours	7.0 (↑ 1.4% YoY) ⁴	
	Number of employee fatalities resulting from operational accidents	0 fatalities	
Track teammate health, safety and wellness	Number of contractor fatalities resulting from operational accidents	0 fatalities	11
	Lost Time Frequency Rate per 200,000 hours	2.5 (↑ 8.7% YoY) ⁶	
PLANET - Plastics &	Packaging Waste		
Reduce avoidable and hard-to-recycle plastics	Number of plastic grocery checkout bags removed from circulation per year	800 million (↑ 256% YoY)	
	Percentage of transactions where customers are using their own reusable bags or not purchasing a checkout bag at all	85%	14.01
Improve waste diversion in our stores	Tonnage plastics recycled from corporate stores	6,755 tonnes ^o	
	Tonnage cardboard recycled from corporate stores	36,410 tonnes ⁶	(50)









Legends Achieved On Track Increased Focus

OUR GOALS	MEASURED BY	2021 REPORTING YEAR	OUR PROGRESS
	Percentage of total waste from corporate stores that is diverted from landfill (organics & recycling)	31% (corporate stores outside Quebec) ⁷ 63% (Quebec corporate stores) ⁸	[7]
	Quebec Stores Only		
Improve waste diversion in our stores	Number of stores certified on Action Reduction Program ^o	247 (↑ 23)	
	Number of stores certified in each Action Reduction Program category $\!\!\!^{9}$	Diamond: 32 (↑ 2 YoY) Platinum: 45 (↑ 9 YoY) Gold: 44 (↑ 11 YoY) Silver: 62 (↑ 4 YoY) Bronze: 64 (↓ 3 YoY)	1.00
	Percentage of total waste from corporate stores that is diverted from landfill (organics & recycling) ⁷	63%	
	Retail Distribution Centres (RSCs)		
Improve waste diversion in our	Tonnage cardboard recycled from RSCs	69,152 tonnes (↑ 28.0% YoY)	
distribution of products	Tonnage plastic film recycled from RSCs	2,342 tonnes (↑ 17.1% YoY)	0
	Tonnage Polystyrene recycled from RSC Terrebonne in Quebec	44 tonnes (↓ 26.7% YoY)	
PLANET - Food Waste			
	Percentage of goal accomplished based on 2016 baseline ⁸	23.4% (↑ 67.1% YoY)	
50% reduction in food waste sent to landfill by 2025:	Percentage decrease in surplus food generated per square foot in our retail stores	24.07% (↑ 60.5% YoY) [©]	
Prevent food loss and waste in our stores	FoodHero App (Quebec) Number of stores Number of items posted Number of items sold Total weight of items	 203 (↑ 24.5% YoY) 1,570,219 (↑ 95.0% YoY) 956,330 (↑ 134.0% YoY) 309,019 kg (↑ 106.4% YoY) 	
50% reduction in food waste sent to landfill by 2025:	Tonnage of organics diverted from landfill	17,357 tonnes°	[7]
Expand organics composting program	Percentage of corporate stores that have organics program ⁵	40% (corporate stores outside Quebec) ⁷ 68% (Quebec corporate stores) ⁸	
PLANET - Climate Acti	on		
Reduce energy consumption in our stores and distribution centres	Energy reduction achieved from the Energy Efficiency Initiatives in F21	24 million kWh (↓ 57.9% YoY); Initiatives included: Retrofitting overhead lighting at 200 locations. Retrofitting Case lighting at 134 locations. Installing SMC fan motors in 88 locations. Installing Digital Discus compressors at 105 locations.	
	Total Scope 1 Emissions (CY 2019)	396,685 tCO2e ^{II}	
Complete comprehensive greenhouse gas (GHG) baseline to set emissions reduction target	Total Scope 2 Emissions (CY 2019)	354,893 tCO2e ¹²	
	Total Scope 3 Emissions (CY 2019)	22,926,514 tCO2e ¹³	1
	Combined Scope 1 and 2 Emissions per unit of square foot	33.73 kgCO2e/sqf	
Champion climate action in our communities	Total trees committed and planted through One Tree Planted partnership	44,575 committed; 14,000 planted	









OUR GOALS	MEASURED BY	2021 REPORTING YEAR	OUR PROGRESS		
PRODUCTS - Responsible Sourcing					
Source only cage-free eggs by the end of 2025	Percentage of total shell eggs sales that are cage-free (i.e., free run, free range and organic)	17.5% ^M			
Source all fresh pork products from producers using gestation crate-free housing systems by the end of 2022	Percentage of Own Brands fresh pork that comes from farms using alternative housing systems for sows	More than 30% of Own Brands lean ground pork are from farms using loose housing systems for sows ⁶	(%)		
100% of Own Brands seafood sustainably sourced	Percentage of Own Brands fresh and frozen fish and seafood by weight that is certified sustainable and/or recommended by Ocean Wise	96% (↑ 2.1% YoY)	~		
By 2020, completely transition to the use of Certified Sustainable Palm Oil (CSPO)	Percentage of the palm oil usage in Own Brands products that is certified sustainable palm oil	100% (98.6% certified († 4.9% YoY); 1.4% credits (\$\psi\$ 76.7% YoY))	~		
Offer sustainable	Number of Own Brands Fairtrade SKUs	11 SKUs			
and ethical product choices for our customers	Number of Compliments Organics SKUs	227 SKUs (↑ 9.1% YoY)			
	Number of Naturally Simple SKUs	162 SKUs ((↑ 50.0% YoY)			
	Number of local product SKUs added (Excluding Quebec)	2,686 SKUs			
Be a leader in supporting and investing in local suppliers and producers	Percentage increase in number of local producers and suppliers (Excluding Quebec)	30%			
	Number of women entrepreneurs/suppliers (Excluding Quebec)	225 (↑ 58.4% YoY)			
Champion innovative partnerships	Number of local supplier partners engaged through <i>R-purp</i> ose initiative	15			
	Total number of stores partnering with Alveole (urban bee keeping)	9			
	Partnership with Infarm	 4,466,913 L water saved 292,500 food km prevented 3,567 m² land saved 			
	Total amount donated in partnership with Earth Day Canada to support environmental initiatives since 2008	\$12 million			

Footnotes:

- * The 13.3 million meals made possible through our various community partnerships (referenced in the Highlights section of this year's report) are inclusive of an estimated 450,000 meals in support of Special Olympics Canada.
- Number of meals calculated based on The Grocery Foundation estimates
- 2 Number of meals calculated based on Food Banks Canada's estimate of \$1 = 3 meals.
- 3 Number of medis calculated based on Jays Care Foundation estimates of \$100 gift card = 25 meals made possible.
 4 We had 8 fewer total incidents in fiscal year 2021 compared to fiscal year 2020, however, we had 1.56 million fewer productive hours, thereby impacting our Total Frequency Incident Frequency Rate.
- $^{\rm 5}$ The COVID-19 pandemic impacted our Lost Time Incident Rate in fiscal year 2021.
- ⁶ Represents data from all corporate stores
- ⁷ Represents data from 75% of corporate stores
- $^{\rm 8}$ Represents data from 64% of corporate stores in Quebec participating in the Action Reduction Program
- ⁹ To recognize grocers' efforts to improve their residual waste management (RWM), Earth Day created Action/Reduction, a certification program designed for the grocery sector.

 To For Calendar Year 2020; includes corporate & franchise stores
- $^{\rm II} \ Scope \ I \ boundary: \ Retail \ sites, \ Distribution \ centres, \ offices, \ refrigeration \ leaks, \ fuel \ in \ generators, \ company-owned \ vehicles$
- ¹² Scope 2 boundary: Retail sites, Distribution centres, offices
- $^{\mbox{\tiny{13}}}$ Scope 3 boundary: Purchased goods and services, use of sold products, other Scope 3 categories
- ¹⁴ Click here for the June 2021 update on our animal welfare commitments.
 ¹⁵ Loose housing is defined as systems that allow for the housing of sows in group pens during their gestation period. For the safety of the animals and caregivers, sows are housed in stalls during their nursing and breeding stages.